

Che'Yana Rousseau

Cincinnati, Ohio

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Objective

Compassionate and dedicated healthcare professional with extensive experience in phlebotomy, sterile processing, and patient care. Committed to providing outstanding care, ensuring patient safety, and improving quality of life. Skilled in venipunctures, specimen handling, data entry, and maintaining strict adherence to safety protocols.

Skills

- Proficient in venipuncture and specimen collection
- Expertise in infection control and safety protocols
- Strong organizational and data entry skills
- Effective communication and patient education
- Empathy and exceptional customer service
- Team collaboration and workplace safety promotion

Experience

The Healthcare Connection — Cincinnati, OH
February 2025 – Present

Dental Assistant

- Assisted with chairside procedures, maintained cleanliness and sterility of instruments
- Greeted patients, helped with basic intake tasks, and supported team in patient flow
- Shadowed lead assistants in charting and post-treatment scheduling

University of Cincinnati Hospital— Cincinnati, OH

Sterile Processing Technician

April 2024 – January 2025

- Decontaminate, inspect, assemble, and sterilize surgical instruments and medical equipment.
- Maintain accurate inventory and track instruments for surgical procedures.

- Adhere to infection control guidelines and ensure proper sterilization processes
- Collaborate with surgical teams to ensure timely delivery of sterile instruments.

Mercy Health – Cincinnati, OH

Phlebotomist

August 2022 – April 2024

- Perform venipunctures and collect specimens according to established procedures.
- Process specimens efficiently (centrifuge, pour-offs, send-outs, refrigerated/frozen).
- Manage data entry tasks, including order entry and generating reports.
- Provide compassionate patient care and ensure adherence to quality standards.

Cincinnati Children's Hospital – Cincinnati, OH

Phlebotomist

March 2022 – August 2022

- Conducted specimen collection, including venipuncture and capillary punctures, with a focus on pediatric patients.
- Provided patient education and support regarding lab tests and procedures.
- Assisted in research and special projects, ensuring accurate data collection
- Delivered exceptional customer service, acting as a patient advocate.

Making A Change Cincy Phlebotomy Program – Cincinnati, OH

Trainee

February 2022 – March 2022

- Trained in venipuncture, capillary puncture, infection prevention, and patient communication.
- Gained proficiency in medical terminology and specimen handling protocols.

Like Family Homecare – Cincinnati, OH

Owner

August 2019 – Present

- Manage client accounts and oversee care for elderly and disabled clients.
- Ensure compliance with healthcare standards while maintaining client dignity and comfort.

- Provide assistance with daily living activities, including bathing, errands, and companionship.

Ohio First Home Healthcare – Cincinnati, OH

Home Health Aide

February 2019 – August 2019

- Supported elderly and disabled clients with personal care and household tasks.
- Fostered meaningful connections with clients to enhance their well-being.

Education

Making A Change Cincy – Cincinnati, OH

Phlebotomy Program | Completed 2023

Western Hills University High School – Cincinnati, OH

High School Diploma | 2018

Certifications

Certified Phlebotomy Technician (CPT) – National Healthcareer Association

CPR Certification

Stop The Bleed Certification